



## **Temporary Hardship Application under FIN06 Rates Concession Policy**

*Temporary Hardship is a situation where a customer is experiencing temporary payment difficulties through a natural disaster or a public health emergency. Temporary hardship needs to be proven by providing evidence of government subsidies received or other relevant evidence. [Definition under FIN06 Rates Concession Policy]*

|   |  |
|---|--|
| Name of Applicant:  |  |
| Property Owner (if you are applying on the property owner's behalf, you need to provide written approval from the owner): |  |
| Property Address:   |  |
| Postal Address:   |  |
| Phone:  |  |
| Email:  |  |

Under the FIN06 policy ratepayers can apply for the following concessions under temporary hardship, please quantify your request:

- Write off of penalty interest     \$ \_\_\_\_\_
- Postponement of rates whilst freezing penalty interest:  
                   For \_\_\_\_\_  days    or  weeks    or  months or up to \_\_\_\_\_ (date)
- Waiving of rates                     \$ \_\_\_\_\_
- Waiving of legal fees                \$ \_\_\_\_\_

Please explain your temporary hardship situation and the need for this application:

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Tick, which of the following supportive documentation has been attached to the application:  
**Note: Please ensure that no documentation provided to Council includes your personal bank details.**

- |   |  |
|---|--|
| <input type="checkbox"/> Coronavirus supplement income confirmation   | <input type="checkbox"/> Economic Support Payment confirmation |
| <input type="checkbox"/> JobSeeker payment confirmation   | <input type="checkbox"/> Youth Allowance confirmation          |
| <input type="checkbox"/> Parenting Payment confirmation   | <input type="checkbox"/> JobKeeper payment confirmation        |
| <input type="checkbox"/> Other income support confirmation relevant to the public health emergency/disaster |  |

Council can also accommodate a payment plan to reduce your debt over a period of time.  
 You can agree to the following payment terms:

**Payment amount:** \$ \_\_\_\_\_

**Interval:**  weekly or  fortnightly or  monthly

**Method of payment:**  Bpay or  direct debit ([direct debit form](#) required)

Confidential information

All information provided to Council will be securely retained in Council's Records Management System and only utilised for the purpose of this application. Contact details will be added/updated on the property assessment in line with the information provided in the application.

Declaration:

I hereby solemnly declare that all information and statements made in this application are correct and are true in every particular.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Office Use Only:

*Officers to sign and date*

|                              |  |
|------------------------------|--|
| Application received:        |  |
| Recommendation for approval: |  |
| Approval:                    |  |
| Processed:                   |  |
| Confirmation to ratepayer:   |  |