**Family / Visitor Survey**

Your comments are important to us. Please take the time to complete this survey. Any additional comments are welcome. **Please return this form by April 30, 2015, via e-mail:** **council@lsc.nt.gov.au****; or mail to: PO Box 446 Humpty Doo NT 0836, or drop in and see us at the cemetery.**

1. Do you have family buried at Thorak Regional Cemetery? Yes \_\_\_\_ No \_\_\_\_
2. How often do you visit Thorak Regional Cemetery ? Daily \_\_ twice or more a week\_\_\_ Once a month \_\_\_\_ Once a year \_\_\_\_\_ or ? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
3. What do appreciate the most about Thorak Regional Cemetery ?

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1. What do you like the least about Thorak Regional Cemetery ?

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1. How could we improve our facilities and / or services we offer?

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1. Are there any specific types of burial the cemetery should consider offering?

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1. Are you aware of the following available services? (please tick box)

|  |  |  |  |
| --- | --- | --- | --- |
|  | Full casket burials (single standard & extra depth double ) |  | Modern Cremation facilities including a viewing room |
|  | Plot reservations |  | Celebration of Life Room ( seats 200 people) |
|  | Pre-Need plot purchases |  | Cremated remains plots (above & below ground) |
|  | Headstone and Bronze Plaque sales |  | Marquee and Chair hire |
|  | Family Estate Cremation Gardens |  | Memorial Tree’s for memorial only (no remains) |
|  | Decorative urn sales |  | Columbarium for secure, above ground interment of cremated remains. |

1. Have staff been helpful and quick to respond to your inquiries?

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1. Do you have any other suggestions or comments?

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**For survey tracking purposes, please provide your postal code: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**