



**Library
Services**

**LITCHFIELD
COUNCIL**



**Waste
Services**



ANNUAL COMMUNITY SURVEY 2023

**Mobile
Workforce**



**Regulatory
Services**



RESULTS

**Parks and
Recreation
Reserves**



**Infrastructure
and Assets**

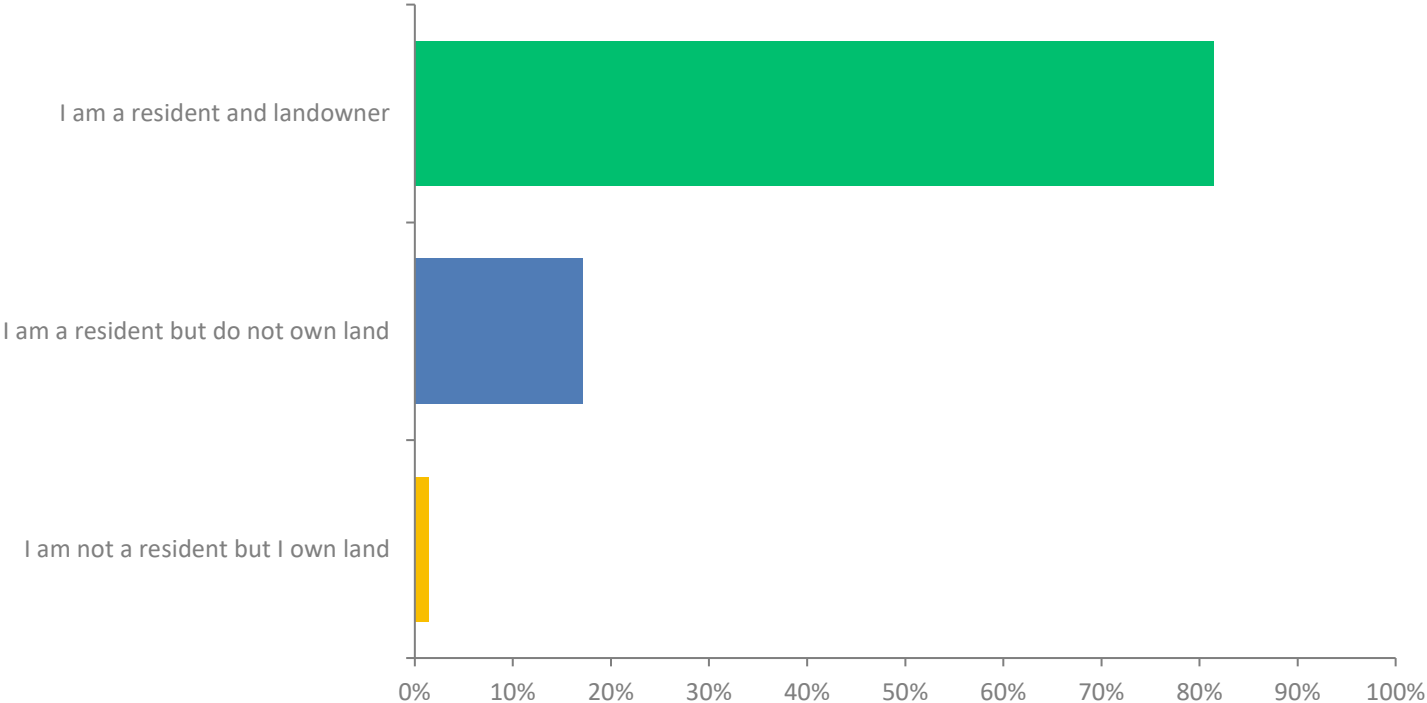


**Cemetery
Management**



Q1: Please select the statement that best describes you?

Answered: 140 Skipped: 0



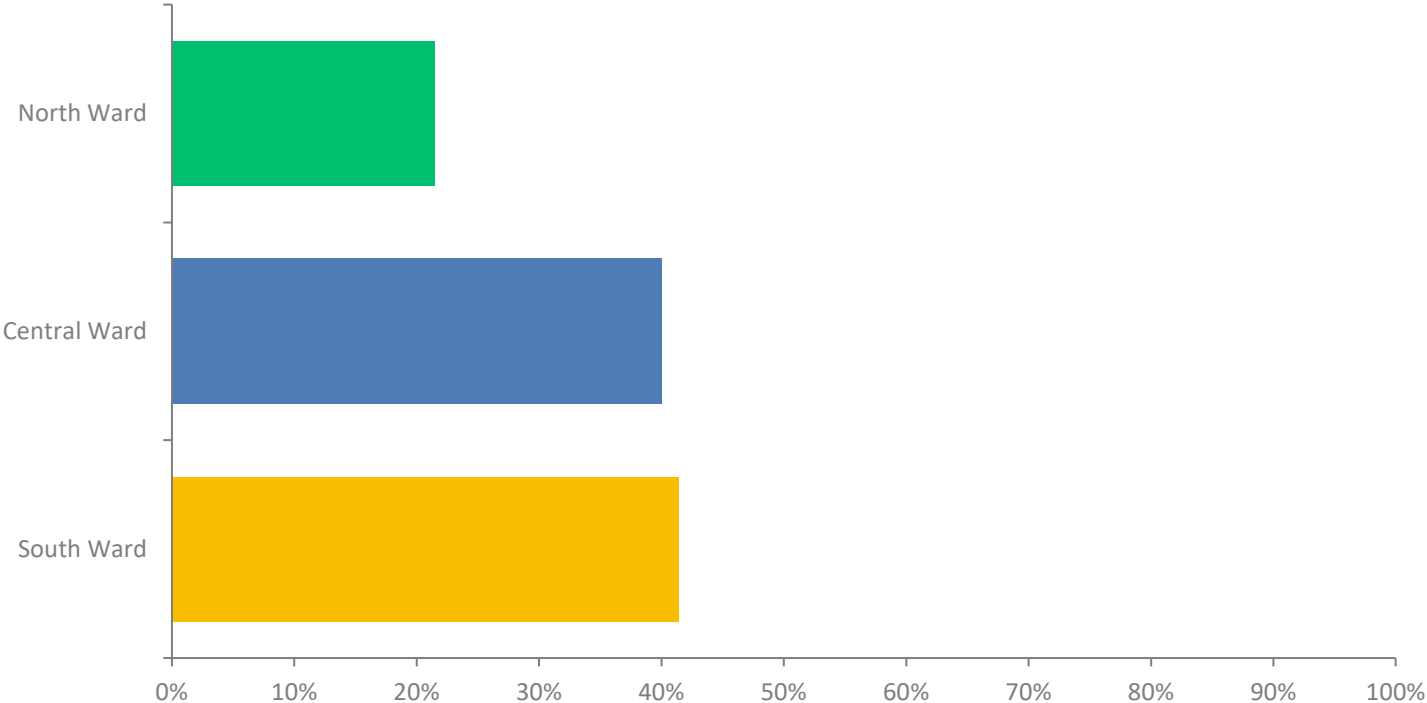
Q1: Please select the statement that best describes you?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
I am a resident and landowner	81.43%	114
I am a resident but do not own land	17.14%	24
I am not a resident but I own land	1.43%	2
TOTAL		140

Q2: Which ward do you live or own land in?

Answered: 140 Skipped: 0



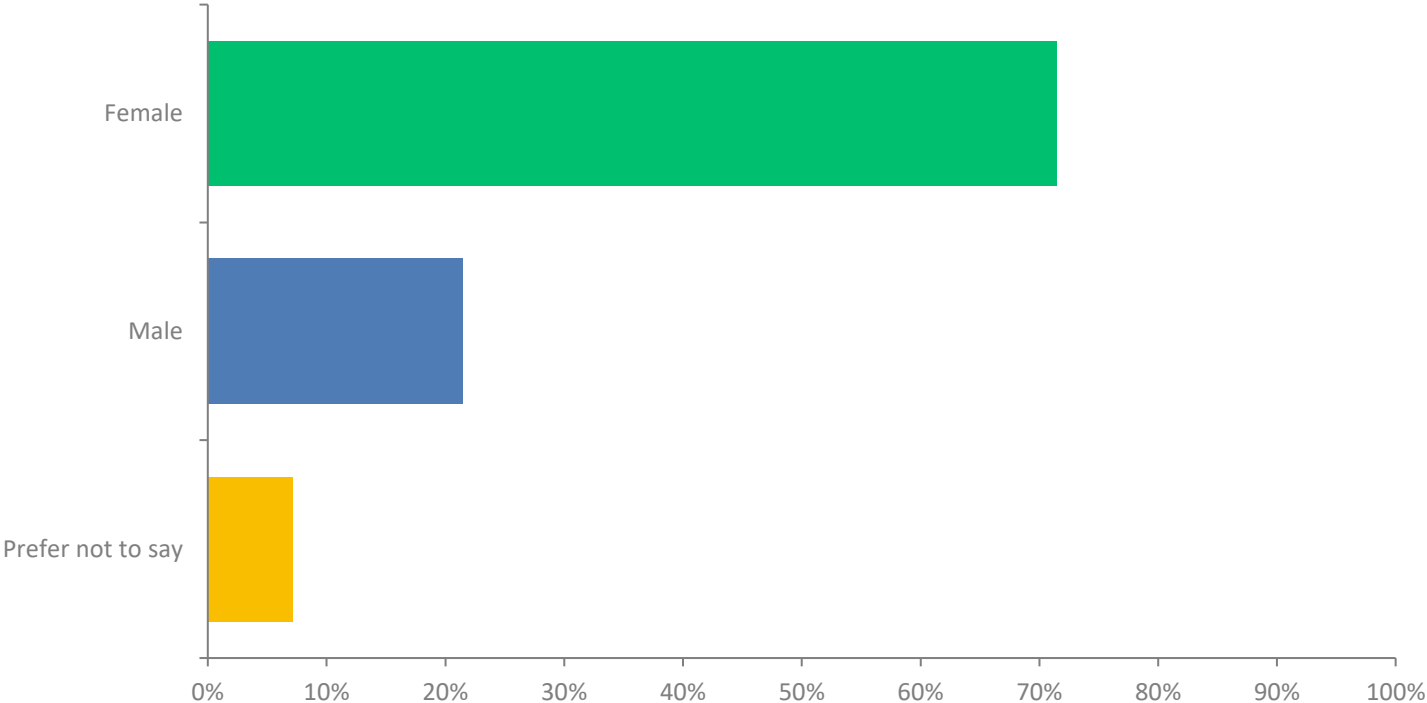
Q2: Which ward do you live or own land in?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
North Ward	21.43%	30
Central Ward	40.0%	56
South Ward	41.43%	58
TOTAL		144

Q3: What is your gender?

Answered: 140 Skipped: 0



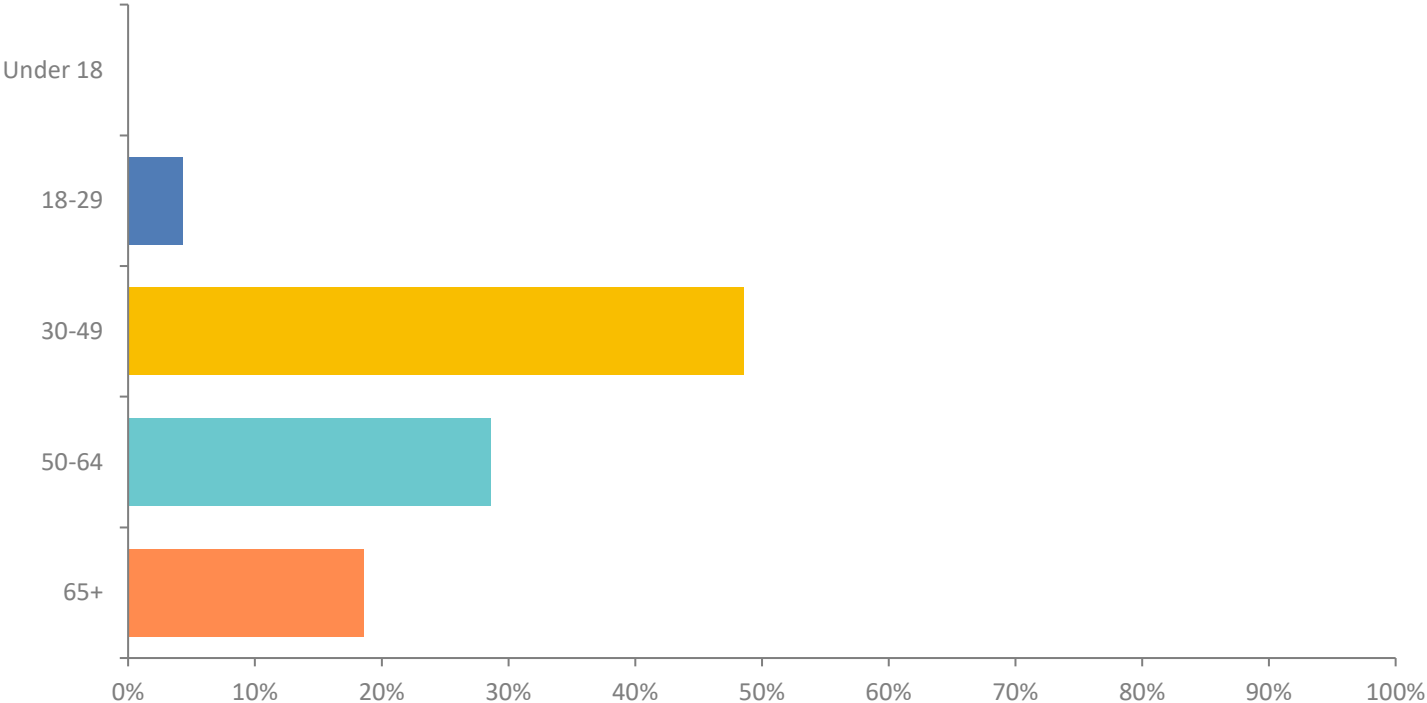
Q3: What is your gender?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
Female	71.43%	100
Male	21.43%	30
Prefer not to say	7.14%	10
TOTAL		140

Q4: What is your age range?

Answered: 140 Skipped: 0



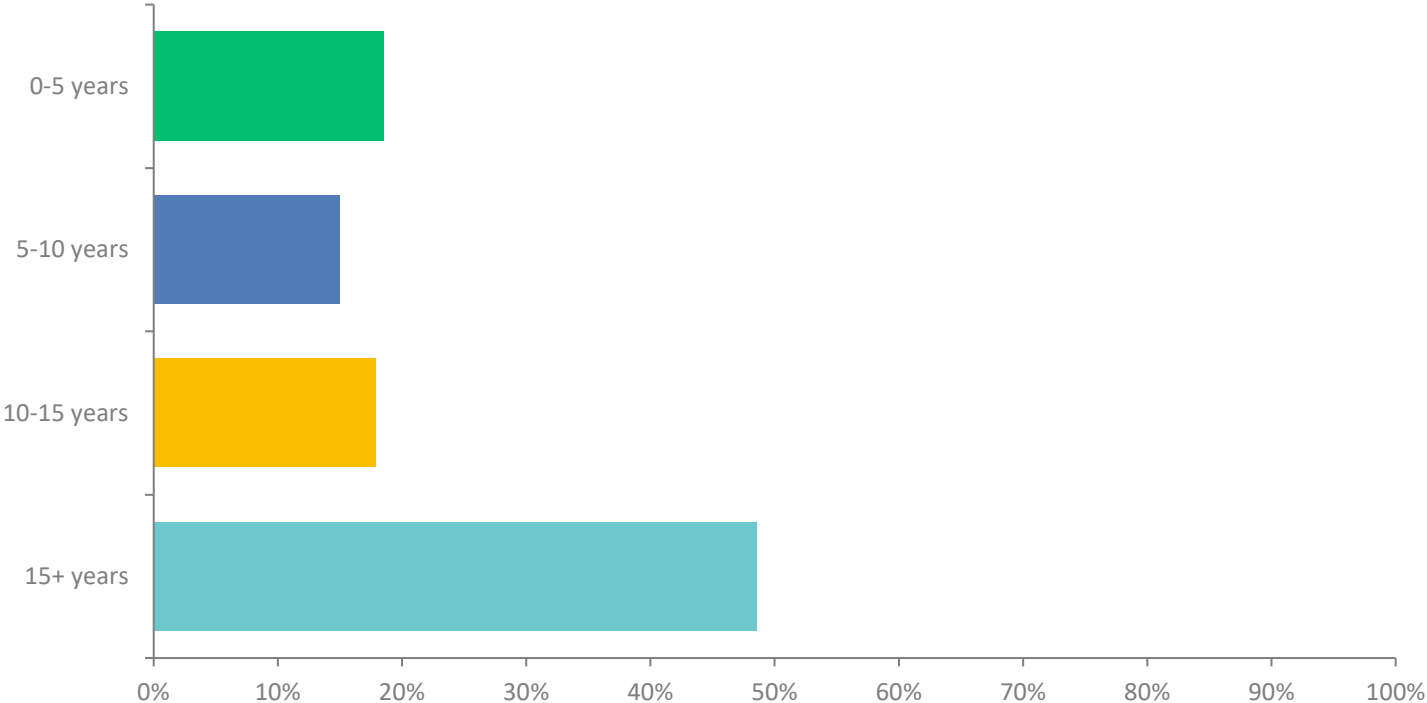
Q4: What is your age range?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
Under 18	0%	0
18-29	4.29%	6
30-49	48.57%	68
50-64	28.57%	40
65+	18.57%	26
TOTAL		140

Q5: How long have you lived in the Litchfield Municipality?

Answered: 140 Skipped: 0



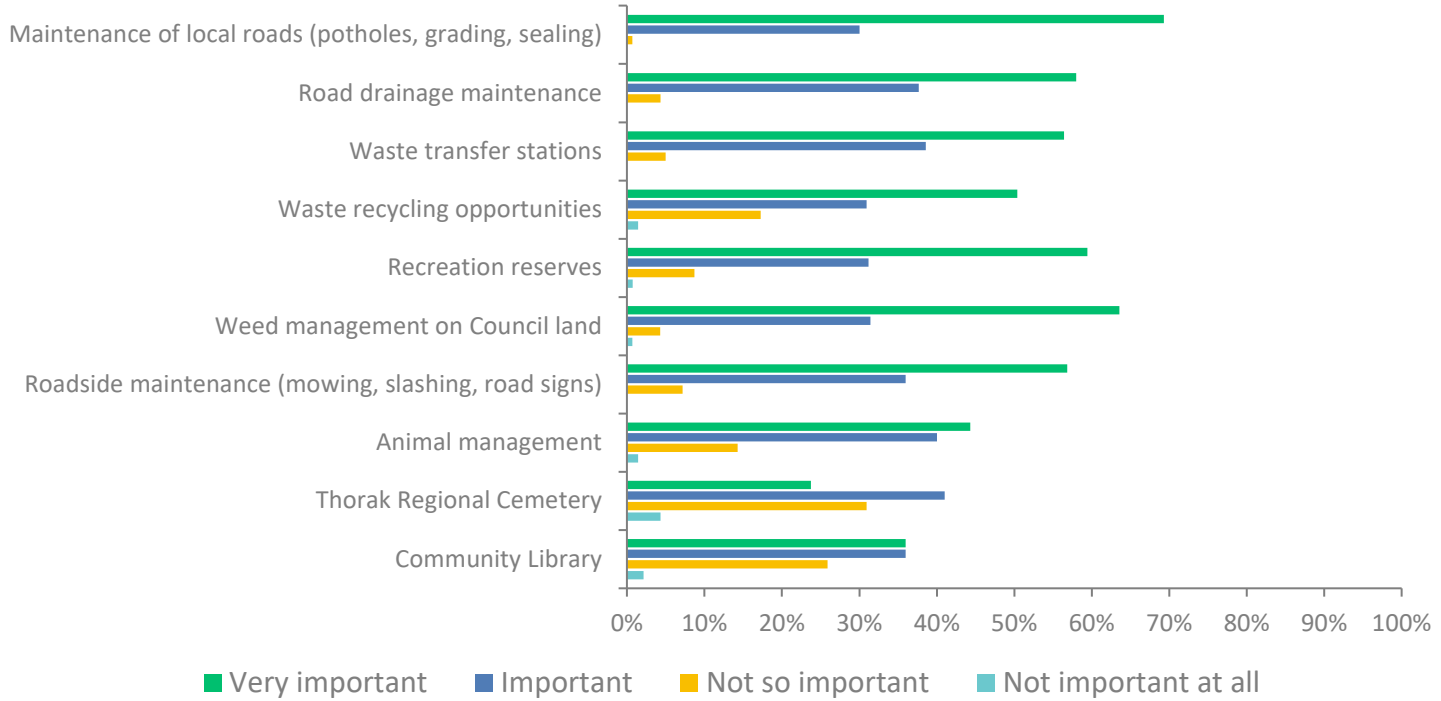
Q5: How long have you lived in the Litchfield Municipality?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
0-5 years	18.57%	26
5-10 years	15.00%	21
10-15 years	17.86%	25
15+ years	48.57%	68
TOTAL		140

Q6: How important to you are the following services in your area?

Answered: 140 Skipped: 0



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Answered: 140 Skipped: 0

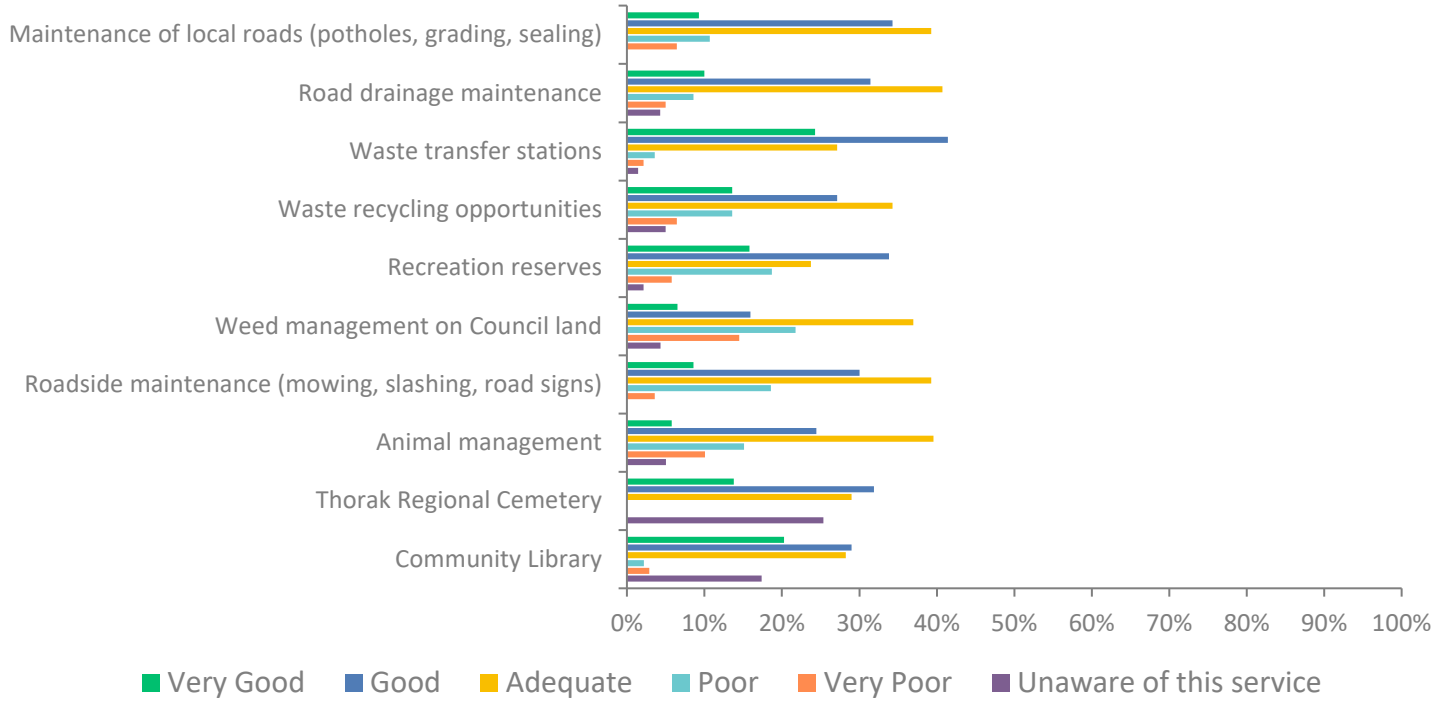
	VERY IMPORTANT	IMPORTANT	NOT SO IMPORTANT	NOT IMPORTANT AT ALL	TOTAL	WEIGHTED AVERAGE
Maintenance of local roads (potholes, grading, sealing)	69.29% 97	30.0% 42	0.71% 1	0% 0	140	1.31
Road drainage maintenance	57.97% 80	37.68% 52	4.35% 6	0% 0	138	1.46
Waste transfer stations	56.43% 79	38.57% 54	5.00% 7	0% 0	140	1.49
Waste recycling opportunities	50.36% 70	30.94% 43	17.27% 24	1.44% 2	139	1.70
Recreation reserves	59.42% 82	31.16% 43	8.70% 12	0.72% 1	138	1.51

Q6: How important to you are the following services in your area?

	VERY IMPORTANT	IMPORTANT	NOT SO IMPORTANT	NOT IMPORTANT AT ALL	TOTAL	WEIGHTED AVERAGE
Weed management on Council land	63.57% 89	31.43% 44	4.29% 6	0.71% 1	140	1.42
Roadside maintenance (mowing, slashing, road signs)	56.83% 79	35.97% 50	7.19% 10	0% 0	139	1.50
Animal management	44.29% 62	40.0% 56	14.29% 20	1.43% 2	140	1.73
Thorak Regional Cemetery	23.74% 33	41.01% 57	30.94% 43	4.32% 6	139	2.16
Community Library	35.97% 50	35.97% 50	25.90% 36	2.16% 3	139	1.94

Q7: How do you rate Council's performance of the following services in your area?

Answered: 140 Skipped: 0



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Answered: 140 Skipped: 0

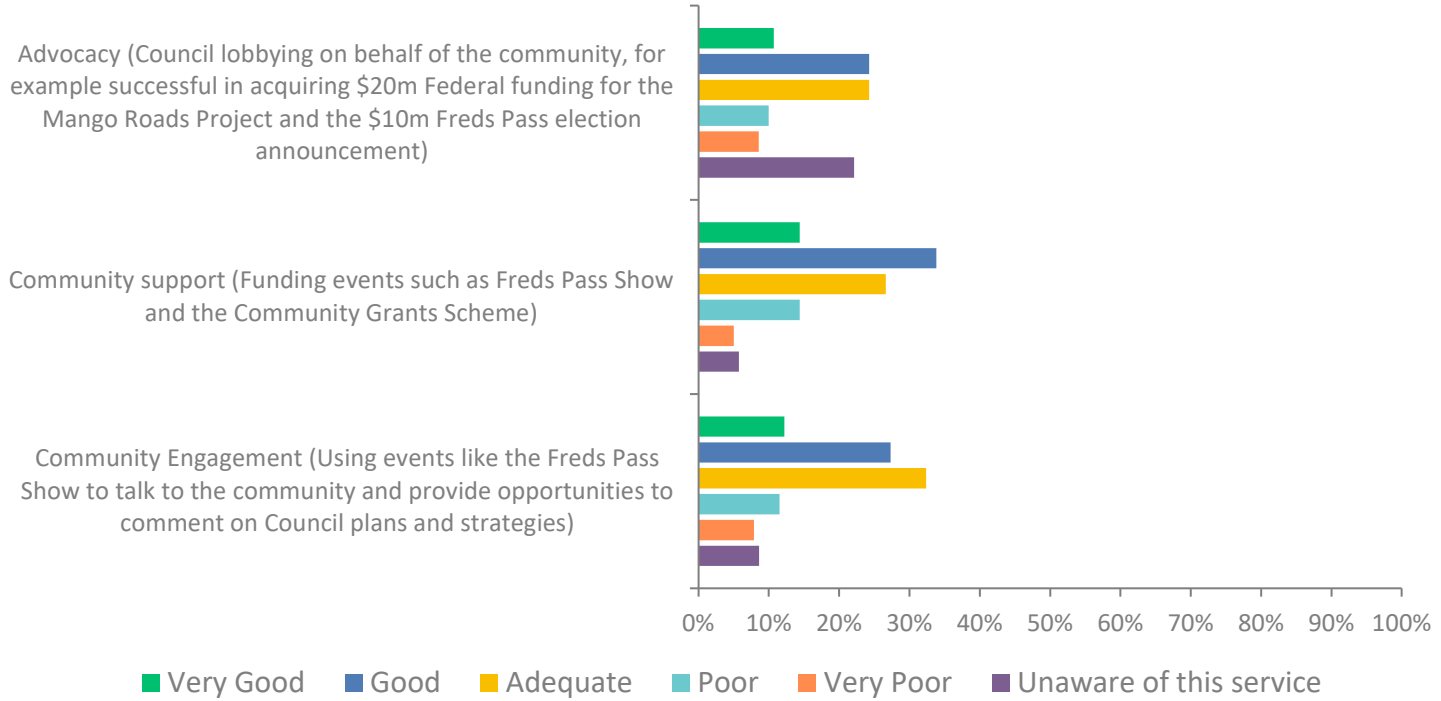
	VERY GOOD	GOOD	ADEQUATE	POOR	VERY POOR	UNAWARE OF THIS SERVICE	TOTAL	WEIGHTED AVERAGE
Maintenance of local roads (potholes, grading, sealing)	9.29% 13	34.29% 48	39.29% 55	10.71% 15	6.43% 9	0% 0	140	2.71
Road drainage maintenance	10.0% 14	31.43% 44	40.71% 57	8.57% 12	5.00% 7	4.29% 6	140	2.8
Waste transfer stations	24.29% 34	41.43% 58	27.14% 38	3.57% 5	2.14% 3	1.43% 2	140	2.22
Waste recycling opportunities	13.57% 19	27.14% 38	34.29% 48	13.57% 19	6.43% 9	5.00% 7	140	2.87
Recreation reserves	15.83% 22	33.81% 47	23.74% 33	18.71% 26	5.76% 8	2.16% 3	139	2.71

Q7: How do you rate Council's performance of the following services in your area?

	VERY GOOD	GOOD	ADEQUATE	POOR	VERY POOR	UNAWARE OF THIS SERVICE	TOTAL	WEIGHTED AVERAGE
Weed management on Council land	6.52% 9	15.94% 22	36.96% 51	21.74% 30	14.49% 20	4.35% 6	138	3.35
Roadside maintenance (mowing, slashing, road signs)	8.57% 12	30.0% 42	39.29% 55	18.57% 26	3.57% 5	0% 0	140	2.79
Animal management	5.76% 8	24.46% 34	39.57% 55	15.11% 21	10.07% 14	5.04% 7	139	3.14
Thorak Regional Cemetery	13.77% 19	31.88% 44	28.99% 40	0% 0	0% 0	25.36% 35	138	3.17
Community Library	20.29% 28	28.99% 40	28.26% 39	2.17% 3	2.90% 4	17.39% 24	138	2.91

Q8: There is a lot of work Council does that the community may not see or hear about. From your understanding, how do you rate Council's performance in the following areas?

Answered: 140 Skipped: 0



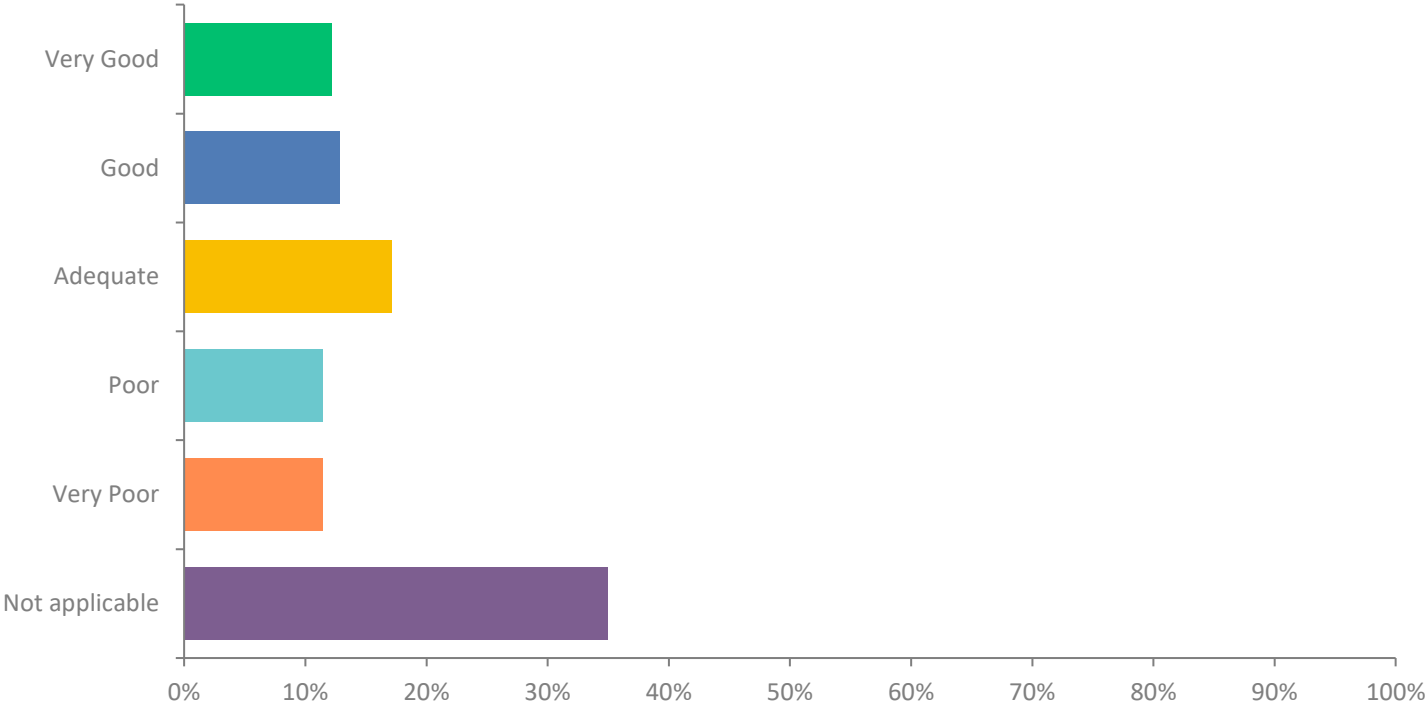
Q8: There is a lot of work Council does that the community may not see or hear about. From your understanding, how do you rate Council's performance in the following areas?

Answered: 140 Skipped: 0

	VERY GOOD	GOOD	ADEQUATE	POOR	VERY POOR	UNAWARE OF THIS SERVICE	TOTAL	WEIGHTED AVERAGE
Advocacy (Council lobbying on behalf of the community, for example successful in acquiring \$20m Federal funding for the Mango Roads Project and the \$10m Freds Pass election announcement)	10.71% 15	24.29% 34	24.29% 34	10.0% 14	8.57% 12	22.14% 31	140	3.48
Community support (Funding events such as Freds Pass Show and the Community Grants Scheme)	14.39% 20	33.81% 47	26.62% 37	14.39% 20	5.04% 7	5.76% 8	139	2.79
Community Engagement (Using events like the Freds Pass Show to talk to the community and provide opportunities to comment on Council plans and strategies)	12.23% 17	27.34% 38	32.37% 45	11.51% 16	7.91% 11	8.63% 12	139	3.01

Q9: Have you contacted Council in the past six months? If so, please rate your service

Answered: 140 Skipped: 0



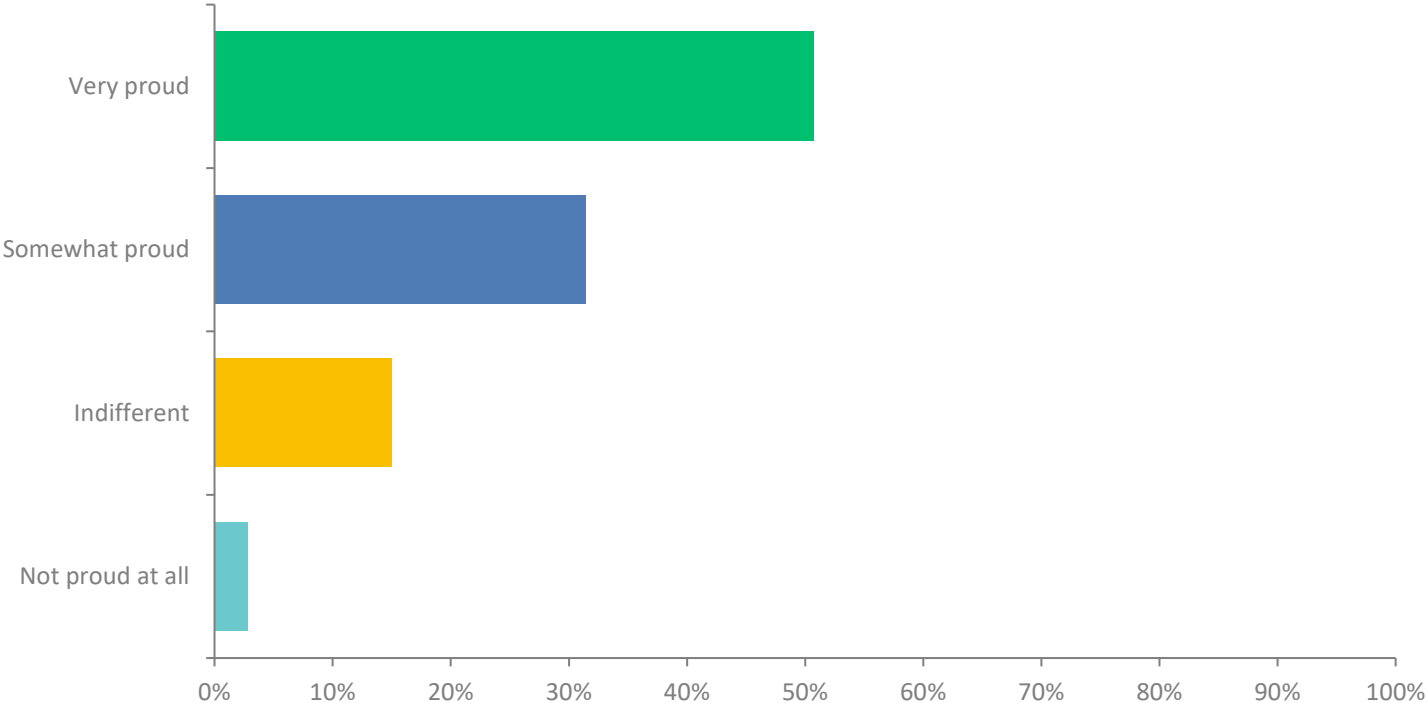
Q9: Have you contacted Council in the past six months? If so, please rate your service

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
Very Good	12.14%	17
Good	12.86%	18
Adequate	17.14%	24
Poor	11.43%	16
Very Poor	11.43%	16
Not applicable	35.00%	49
TOTAL		140

Q10: How proud are you to live in the Litchfield region?

Answered: 140 Skipped: 0



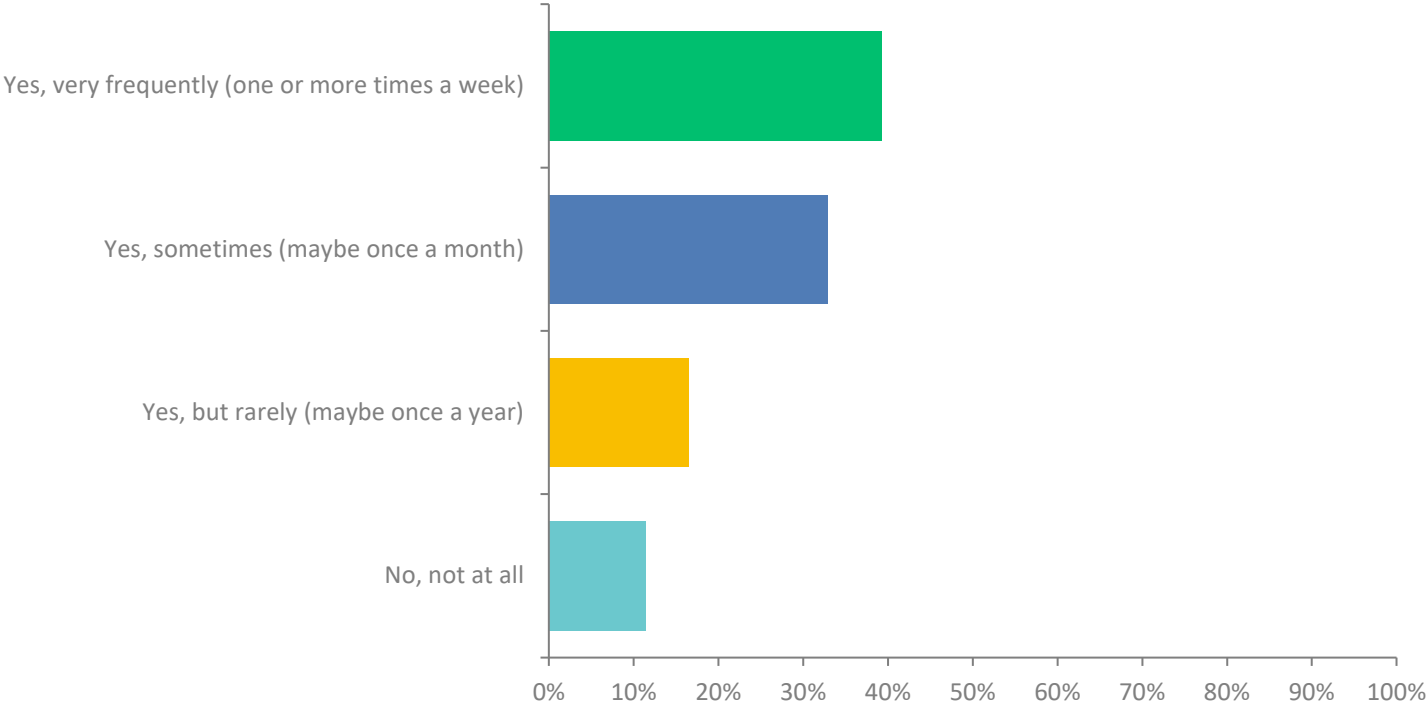
Q10: How proud are you to live in the Litchfield region?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
Very proud	50.71%	71
Somewhat proud	31.43%	44
Indifferent	15.00%	21
Not proud at all	2.86%	4
TOTAL		140

Q11: Do you use the recreation reserves in your area? (There are currently nine recreation reserves in the Litchfield region with a range of facilities; Berry Springs, Freds Pass, Howard Park (not the Nature Park with the water pools), Humpty Doo, Knuckey Lagoon, Livingstone, McMinns Lagoon, Mira Square and Gregg Park)

Answered: 140 Skipped: 0



Q11: Do you use the recreation reserves in your area? (There are currently nine recreation reserves in the Litchfield region with a range of facilities; Berry Springs, Freds Pass, Howard Park (not the Nature Park with the water pools), Humpty Doo, Knuckey Lagoon, Livingstone, McMinns Lagoon, Mira Square and Gregg Park)

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes, very frequently (one or more times a week)	39.29%	55
Yes, sometimes (maybe once a month)	32.86%	46
Yes, but rarely (maybe once a year)	16.43%	23
No, not at all	11.43%	16
TOTAL		140

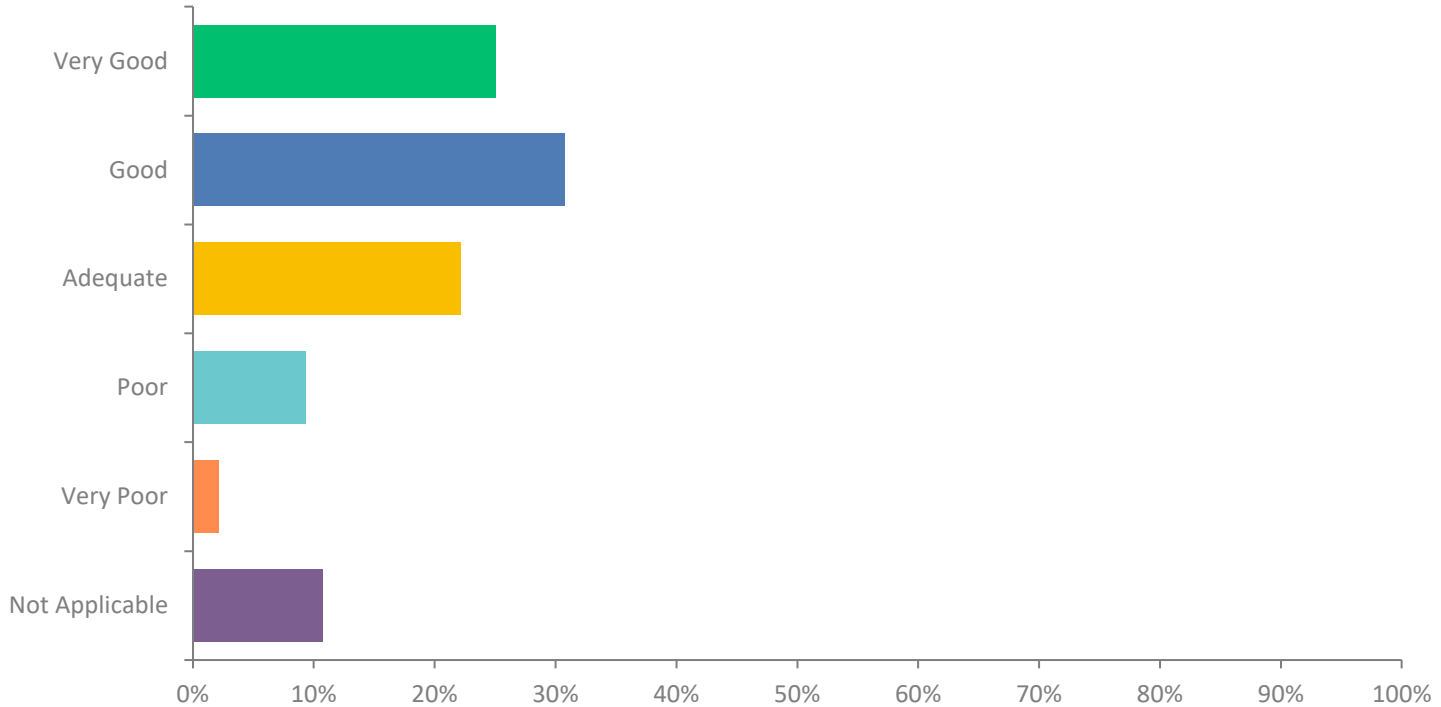
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Answered: 140 Skipped: 0

#	OTHER (PLEASE SPECIFY)	DATE
1	In the past with young children visited Berry Springs Reserve at least once a week.	8/30/2023 10:19 AM
2	Well kept.	8/29/2023 9:40 AM
3	Too much grass unattended	8/17/2023 10:55 AM
4	There is hardly anything in the direct Humpty doo area other than village green which is basic.	8/16/2023 4:55 PM
5	More in dry season	8/14/2023 9:39 PM
6	Maybe 2-3 times a month depending on weather and personal availability	8/14/2023 6:00 PM
7	New to the area	8/9/2023 12:37 PM
8	Have 64 acres don't need	8/8/2023 1:53 PM
9	In particular the Humpty Doo Community Garden	8/1/2023 11:09 AM

Q12: If you answered yes, you do use the recreation reserves, how do you rate them?

Answered: 140 Skipped: 0



Q12: If you answered yes, you do use the recreation reserves, how do you rate them?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
Very Good	25.00%	35
Good	30.71%	43
Adequate	22.14%	31
Poor	9.29%	13
Very Poor	2.14%	3
Not Applicable	10.71%	15
TOTAL		140

Q12: If you answered yes, you do use the recreation reserves, how do you rate them?

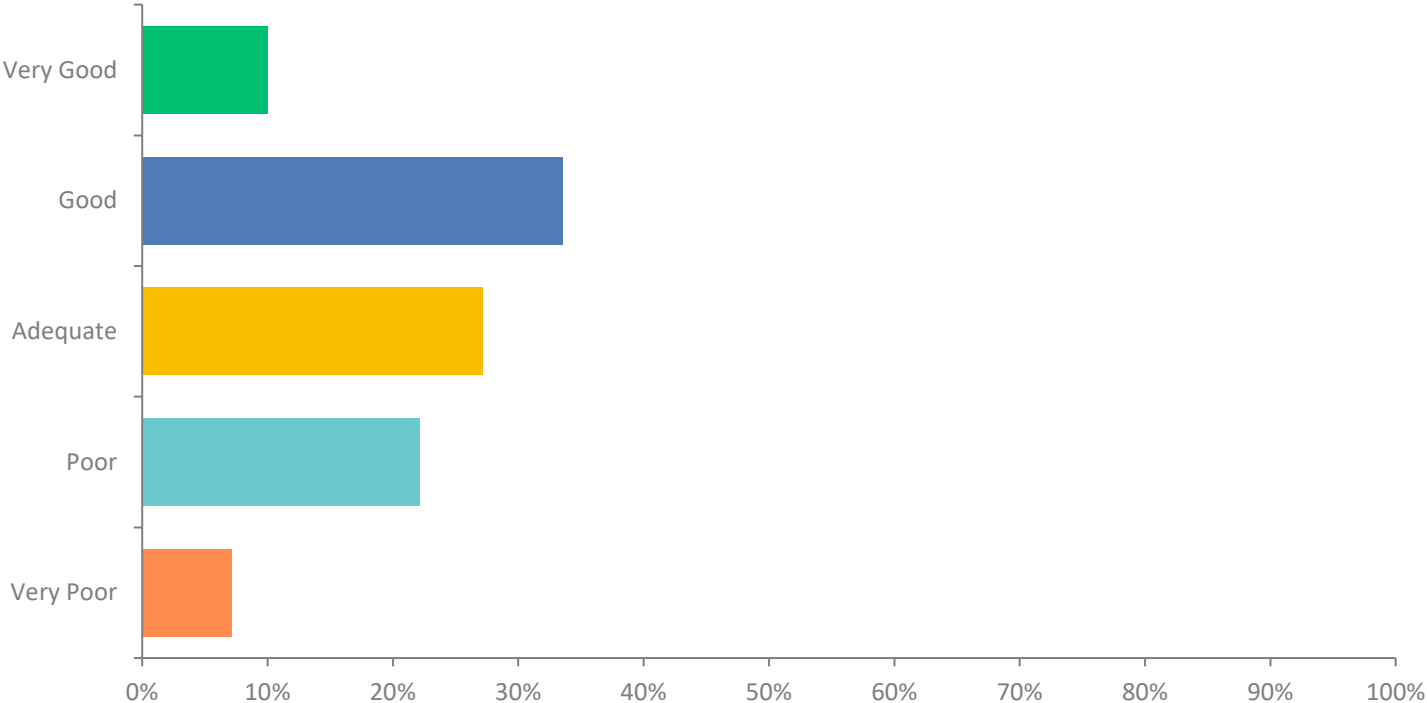
Answered: 140 Skipped: 0

#	PLEASE COMMENT ON HOW YOU THINK COUNCIL COULD IMPROVE THE RECREATION RESERVES	DATE
1	More advertisement	8/30/2023 10:35 AM
2	Good to see more trees planted at the Reserve. Many years ago I grew these with local school and planted on the west side of Berry Springs Reserve.	8/30/2023 10:19 AM
3	Upgrade ammenities. Toilet blocks etc	8/29/2023 4:13 PM
4	Nothing special about them and they could all do with an upgrade of facilities. Not even at a BBQ at McMinns.	8/25/2023 6:23 PM
5	Walking track of 5-10km in bushland safe	8/24/2023 8:45 AM
6	Public toilets not always clean.	8/23/2023 11:19 AM
7	Mcminns Lagoon is awesome. Taminmin kids damage and annoy us at the Village Green while we try and do yoga	8/19/2023 9:12 AM

8	fund them correctly	8/17/2023 10:58 PM
9	Equestrian parking getting tighter, less availability. Other areas great. Markets fantastic	8/17/2023 8:49 PM
10	Bowld - HDoo - poor surface.	8/17/2023 2:04 PM
11	Listen to the board who are doing a great job. Fund appropriately so that the main reserve can be the jewel in the crown for the LSC.	8/17/2023 11:11 AM
12	Most facilities are tired and below standard.	8/17/2023 10:35 AM
13	Howard park- extend the new footpath along all of Hamilton road	8/17/2023 6:25 AM
14	Fund them adequately and stop exploiting volunteers	8/16/2023 8:46 PM
15	We have one small park in Humpty doo which is extremely basic	8/16/2023 4:55 PM
16	Grossly insufficient funding to Fred's pass reserve.	8/16/2023 12:45 AM
17	Local dog park with water feature please	8/15/2023 9:32 PM
18	Humpty Doo is atrocious and becoming unsafe. Berry Springs outdated playground and lacks shade	8/15/2023 7:43 PM
19	The spaces need to be invested in more and the spaces activated to deter poor behaviour	8/14/2023 9:39 PM
20	Some are poor	8/14/2023 7:28 PM
21	The reserves are lovely. We are lucky to live in such a beautiful location.	8/14/2023 6:00 PM
22	more shade required. Extra check to stop vandalism	8/14/2023 4:08 PM
23	Host dog play days. youth games	8/14/2023 3:03 PM
24	Get the money promised from the government	8/14/2023 11:00 AM
25	Need a skatepark at Fred's pass, no activity like this here	8/13/2023 3:25 PM
26	Get a caretaker for Humpty Doo Village Green it used to be beautiful, it's gone down hill. The poor scouts hall seems to be a target, this must be heartbreaking for all attendees.	8/12/2023 9:04 PM
27	Needs a 50m municipal pool at Freds Pass or somewhere.	8/10/2023 3:53 PM
28	They look good.	8/9/2023 12:37 PM
29	Invest heavily in Freds Pass infrastructure to build community ethos through sport and show events.	8/9/2023 12:30 PM
30	Village Green has constant rubbish and broken glass, I've seen a massive decline in the standard of this once beautiful park in the last few years	8/6/2023 4:52 PM
31	Need more for kids - pool, playgrounds etc	8/6/2023 4:01 PM
32	More playgrounds and green grass regularly mowed. More options for toddler age playgrounds	8/6/2023 3:56 PM
33	Facilities are sub-standard to other areas. Lacking of facilities suitable to the NT climate and variety of sports serviced is low. Very little activity promoted south of the Arnhem Highway turnoff. Playgrounds are mostly small and suitable only to kids under 6 years.	8/4/2023 2:30 PM
34	Increase the funding - last years extra funding was noticable at Fred's Pass with thing improving, now going back to just maintaining and not improving things	8/4/2023 11:19 AM
35	HDVG used to be an amazing family friendly area. Has slowly gone down hill, unmaintained gardens and vandalism.	8/1/2023 1:11 PM
36	Freds pass - but now in the decline	8/1/2023 1:03 PM
37	Humpty Doo Village Green needs to have a Caretaker on site to control all the vandals which are destroying what could be a great place.	8/1/2023 11:09 AM
38	Provide more support to volunteers that are doing so much and get no trust from council.	7/31/2023 8:43 PM
39	We would like to use the village green more often but never sure what state it is going to be in.	7/31/2023 12:09 PM
40	put more money into upgrading or replacing aging infrastructure which are fast becoming OHS risks. Put more money into maintenance and provision of services to the public who use the reserves.	7/31/2023 8:50 AM

Q13: Council's strategic direction is to enable Litchfield to be the best place to live in the Top End. How well do you think Council is contributing to this?

Answered: 140 Skipped: 0



Q13: Council's strategic direction is to enable Litchfield to be the best place to live in the Top End. How well do you think Council is contributing to this?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
Very Good	10.0%	14
Good	33.57%	47
Adequate	27.14%	38
Poor	22.14%	31
Very Poor	7.14%	10
TOTAL		140

Q14: What do you think makes Litchfield the best place to live in the Top End and what could be improved?

Answered: 140 Skipped: 0

#	RESPONSES	DATE
1	Schools, people. Library is the catalyst.	8/31/2023 10:48 AM
2	The area we live in. The people who live here.	8/30/2023 10:35 AM
3	Love the Springs and the Reserve, thank you. I think the roadside weed management could improve as well as individual block weed management. Too many people ignore Gamba & Mission grass and hence the wildfires are voracious! Perhaps with Rates notices people could be made aware of the danger of keeping gamba grass on properties.	8/30/2023 10:19 AM
4	Unsure	8/30/2023 10:04 AM
5	Nil	8/30/2023 9:27 AM
6	The track you are on, is better than the last survey I did. Keep up the good work. Keep communicating.	8/29/2023 4:13 PM
7	New roads are poor quality.	8/29/2023 2:10 PM
8	Public transport. All weather access road to Darwin River.	8/29/2023 12:58 PM
9	Quite happy.	8/29/2023 12:55 PM
10	Nil	8/29/2023 12:52 PM
11	Large blocks	8/29/2023 12:48 PM
12	You need an after hours ranger service specifically for dogs. The recent noonamah fire caused by illegally dumped rubbish shows you need to take action/responsibility - eg go and clean up illegally dumped rubbish instead of washing your hands of it.	8/29/2023 12:01 PM
13	Gamba grass eradication needs improvement. The village green at Humpty Doo needs a caretaker again. It was once welcoming and cared for.	8/29/2023 11:47 AM
14	Happy	8/29/2023 9:40 AM
15	Peace, free of crime, good community	8/27/2023 8:43 PM
16	Space and privacy. That Council doesn't have rules limiting what can be done on your property	8/27/2023 6:10 PM
17	It's not! You need to do better for the community. Eg We need netball courts. Support women's sport not just men's! More inclusive for all our residents! Why is the mayor attending Vote No to the Voice events yet he does acknowledgement of country! What a disgrace!	8/27/2023 2:57 PM
18	The community involvement makes this area the best place to live. Road repairs and maintenance need to be improved	8/27/2023 12:17 PM
19	Great Community mixed with quiet rural living.	8/27/2023 9:15 AM
20	More recycling and sustainability initiatives. More community celebrations ... NAIDOC, Bombing of Darwin, Street parties like Palmerston. No street art or community art out here at all. Where did the Women in business events go? What do you do for youth?	8/25/2023 6:23 PM
21	More investment in community services, activities and infrastructure. Where's our pool? Why don't we have a community hall?	8/25/2023 12:37 PM
22	I love living in the bush but close enough to work in town. I love Girraween Primary School. I think we could improve weed, water and bush management by promoting using Top End native plants and discouraging clearing of blocks.	8/24/2023 11:37 AM
23	Life style - recreational spaces and activities. Good community involvement for events and good education. Nice infrastructure so that the aesthetics are appealing at a face value / first impression. Lots of native shady spaces. Improve - central located library, more events	8/24/2023 8:45 AM

(family and art) thru the year with good advertisement, high school opportunities in more than just one ward. Walking track on side of road around Howard springs

24	Rural life style, quiet locations.	8/23/2023 11:34 AM
25	"THE PEACE + QUIET" (Accept when hoons are about!) Robberies happening more frequent!	8/23/2023 11:32 AM
26	Space & privacy of 5 acres Increased roadside slashing during the wet season	8/23/2023 11:29 AM
27	Keep rates affordable	8/23/2023 11:26 AM
28	- The community spirit + kindness. - Road maintenance!	8/23/2023 11:23 AM
29	Be more transparent.	8/23/2023 11:19 AM
30	As discussed with the pair at Coolalinga Central	8/23/2023 11:16 AM
31	it isn't Not picking up dogs from Vet clinics outside of Litchfield	8/23/2023 11:10 AM
32	Everything is close by- location	8/22/2023 6:55 PM
33	Rural living is amazing. Roadside maintenance could be improved. Host community events in the wet season would be nice as well. Keep the kids busy in the wet.	8/22/2023 2:56 PM
34	rural amenity	8/22/2023 11:51 AM
35	Services, people	8/22/2023 9:45 AM
36	The lifestyle, it has supermarkets, shops, doctors, dentists and it's quiet	8/22/2023 6:00 AM
37	Rural property means no hearing suburbia noises, enjoying the peace and quiet of nature. Would like to hear more from elected members who represents their wards, improvement of their communication to us.	8/20/2023 10:09 AM
38	The library is the best but you could increase their funding because they do so much for all ages.	8/19/2023 9:12 AM
39	Keep rural rural. Having large blocks is why we live here. Beautiful bush and natural lagoons. I don't hear you fighting against subdivision the nt gov is planning for h doo area activity centre. And stop land clearing ie girraween lagoon area.	8/18/2023 9:11 PM
40	Community involvement, real rural vibe We could put in some walk way foot paths and better road signs for speed limits	8/18/2023 3:21 PM
41	Rural area snd bush and community. Maintain the bush better. Build a pool where we can excercise and hang out.	8/18/2023 3:15 PM
42	unknown	8/18/2023 9:48 AM
43	Waste transfer. Less policing	8/18/2023 9:06 AM
44	New CEO who doesn't bully volunteers	8/17/2023 10:58 PM
45	We need a swimming pool. Fred's Pass Reserve is getting busier - too many sports fighting over space.	8/17/2023 8:49 PM
46	Some development but not excessive which keeps the flavour of our rural life.	8/17/2023 8:19 PM
47	?	8/17/2023 2:04 PM
48	Infrastructure facilities, such as dual carriage roads (to minimise accidents), regular bus services to shopping centres, railway stations to the City, etc	8/17/2023 1:59 PM
49	Rural lifestyle and community comradery.	8/17/2023 11:17 AM
50	rural living	8/17/2023 11:11 AM
51	Room to move	8/17/2023 10:59 AM
52	Move the library. Recreation reserves are a must.	8/17/2023 10:55 AM
53	Space. Water park. Lobby NTG to extend or increase resourcing of gamba herbicide program. Move Library to a more inviting location for the community. More community events. More effort to be in the community by councillors.	8/17/2023 10:35 AM
54	Reduce the fires. Too much smoke. Improve Gamba eradication program.	8/17/2023 10:27 AM
55	Freedom for kids to grow up.	8/17/2023 10:24 AM

56	The space and rural life. Upkeep of roads & streetlights etc.	8/17/2023 9:57 AM
57	Quiet limited services.	8/17/2023 9:54 AM
58	The natural environs is why we live here. It could be improved by the removal of weeds such as introduced grasses including roadside humicicola and gamba. Improvement of air quality ie reduction of bushfire smoke which is becoming critical to the health of residents. Communication with residents could be improved as we don't sit on Facebook so might be missing information on what Council are doing. Negative comments in this survey could be improved with better communication to residents, for example we know nothing about Council's advocacy role.	8/17/2023 9:10 AM
59	Footpaths improved at Howard springs	8/17/2023 6:25 AM
60	The lifestyle and acreage is the best thing about living in litchfield. I think the area of Herbert could be improved with a potential recreation park of some sort.	8/17/2023 5:49 AM
61	The ability to have peace and quiet is what makes Litchfield great. The Council needs elected members who genuinely care about the community rather than the petty fighting that can be witnessed through watching the Council meetings. Too much self-interest has led these Councillors to be seen as untrustworthy and irresponsible with public money. The "old school" mentality around providing the basics and nothing more is outdated and those with that view need to step aside and start to find ways to reinvigorate what will improve the communities needs. I am not willing to pay higher rates with this current group of "elected" persons.	8/16/2023 10:07 PM
62	I would like to open a business to support the community including 1. Cafe run by community members 2. Plastic recycling centre run by community members 3. Combined therapies	8/16/2023 8:55 PM
63	Rural lifestyle Fund the assets you have properly!	8/16/2023 8:46 PM
64	Bin pickup and actually mowing verges more than once a year	8/16/2023 4:55 PM
65	Litchfield Council and the rangers need to do more in regards to animal management. The amount of stray dogs that are constantly out and reported, is ridiculously high and the council seem to do very little about it. If the council can't do much in this area, then say that and don't claim you can and waste peoples time with reporting animals at large.	8/16/2023 1:12 PM
66	Acreage. Need more access to shops ie Coles & Woolworths.	8/16/2023 3:26 AM
67	Grossly inadequate approach to community consultation and strategic planning with regard to Fred's Pass Reserve.	8/16/2023 12:45 AM
68	Rural living	8/15/2023 9:46 PM
69	It feels like less criminal activity than Darwin and Palmerton. Space	8/15/2023 9:32 PM
70	Nice open spaces. Stop resurfacing dead end roads. Where I live they have been done yearly but rarely maintenance has been done to the main roads like resurfacing	8/15/2023 9:13 PM
71	Rural living is great, the council unfortunately doesn't enhance this and appropriately allocate funds, and can be difficult to deal with when getting in contact. We need to foster more of a community spirit and invest in events that bring the community together. More facilities for residents to safely exercise and enjoy the rural area are required.	8/15/2023 8:25 PM
72	Rural lifestyle but close to needs. Get on top of the council gamba infestations and private firebreaks and private gamba infestations. Such a hazard	8/15/2023 8:18 PM
73	Rural lifestyle. A kerbside rubbish collection (possibly fortnightly) would be good. More domestic animal management. Little to no awareness promoting activities from Council have been seen over the past 14 years or so. Too many irresponsible dog and cat owners in the area.	8/15/2023 7:59 PM
74	Wide open spaces, laid back. Improve reserves, more activities for children that aren't mid week playgroups. Better facilities such as toilets at reserves. Better maintenance of vandalism and increased security. Community pool and recreation centre	8/15/2023 7:43 PM
75	The council needs to lift their game. We can't drop anything at the dump - you charge too much so people dump it in the bush - ALL THE TIME, why do I need to go to Shoal Bay to dump cool room panels and I can only drop off 2 pallets, absolutely ridiculous. And how the hell is the a Dingo "Sanctuary" on Goode Rd. No one lives there full time - animals are being put at risk. I live here so I don't hear dogs. I hear them - all the time.	8/15/2023 7:21 PM
76	The space and diversity is amazing Sort the weeds out, now the verges more frequently,	8/15/2023 4:54 PM

how about some walking/cycling paths in Herbert. Too scared to walk with my baby because of all the aggressive dogs out. Make people fence their properties. Get more rangers rather than deplete them. The waste transfer is a joke when we pay so much in rates and get nothing. More frequent rubbish pick up on sides of the roads for all the idiots who litter as they drove their rubbish to the tip.

77	ACTUALLY ENGAGING WITH RESIDENTS WHEN THEY HAVE A COMPLAINT INSTEAD OF JUST PALMING THEM OFF TO HANDLE IT THEMSELVES	8/15/2023 4:25 PM
78	The need for better road side slashing. This is only done once or twice a year when I needs to be done more.	8/15/2023 11:37 AM
79	Best is friendly community members, many who help each other and volunteer Improvements would be 1. Bus Transport and bike paths (for elderly and youth connection to community); 2. Community programs and advocate for more services in the rural area for families, youth and the elderly (who have to move away from their community when they need to downsize from rural blocks); and 3. Opportunities to engage and support youth within the municipality (eg if the elderly move away and youth move away, how will Litchfield be the best place to live?)	8/14/2023 9:39 PM
80	Born and bred	8/14/2023 8:03 PM
81	Space. More community events	8/14/2023 7:28 PM
82	Because we have so many opportunities on our door step. We are abundant in our lands beauty, you can hike, swim, camp, to take it all in or simply relax at home and still get to take it all in	8/14/2023 6:00 PM
83	Communication with residents needs to be improved	8/14/2023 5:49 PM
84	The schools, community spaces and shops make Litchfield great. Listen to local schools and shop owners. Support their request for a safer place	8/14/2023 4:08 PM
85	The lifestyle. Safety for children should be improved	8/14/2023 3:53 PM
86	Space and clean environment	8/14/2023 3:42 PM
87	A friendly town. Need completely free dumping service as I see so much waste in the bush (fridges/wheels) The drop/pick up for Humpty Doo primary is unsafe and should be moved to Challoner circuit	8/14/2023 3:03 PM
88	Lifestyle	8/14/2023 11:00 AM
89	The privacy, living in the bush is fantastic. Please move the public library out of the school and into its own space. I love the library and using library services but every time I go there, I feel like I'm trespassing on the school property. It's not ideal, even less so that I cannot always find a reasonable carpark. Also, when using the library having teachers and school children doing lessons take space away from the public. Some of the teachers are very loud and have no respect for the public side of the library. Please again I reiterate MOVE THE LIBRARY INTO ITS OWN SPACE!	8/14/2023 10:07 AM
90	Large blocks, laid back more stuff for kids , if you get something built actually get an expert or someone who knows what to do you have in the past built stuff incorrectly	8/13/2023 3:25 PM
91	The rural lifestyle make Litchfield the best place to live. Less electricity outages would be an improvement.	8/12/2023 9:49 PM
92	The Fred's pass turn off to shopping precinct, certainly lacks a welcoming appeal. Please get the situation at the village green sorted, surely the moral of the community is worth the effort.	8/12/2023 9:04 PM
93	Whitewood road needs to be replaced sealed...so many patches/dips/bumps...driving an old classic car or riding a motorbike shakes you to the bone & makes your teeth rattle, let alone driving a newer model car. Think it has to be 1xof the worse roads in Darwin...been living in Howard springs since 1986 & can't say I've ever seen it been re sealed...just patched	8/11/2023 10:22 AM
94	Lots of outdoor activities, but it really needs a decent (50m) municipal pool. Everyone with kids wants one, but the loud minority of retired folk who don't.	8/10/2023 3:53 PM
95	Space & not too many rules	8/9/2023 8:31 PM
96	rural lifestyle	8/9/2023 4:28 PM
97	When I live here longer I can comment.	8/9/2023 12:37 PM
98	Build community pride through well funded community events. "Love you Litchfield".	8/9/2023 12:30 PM

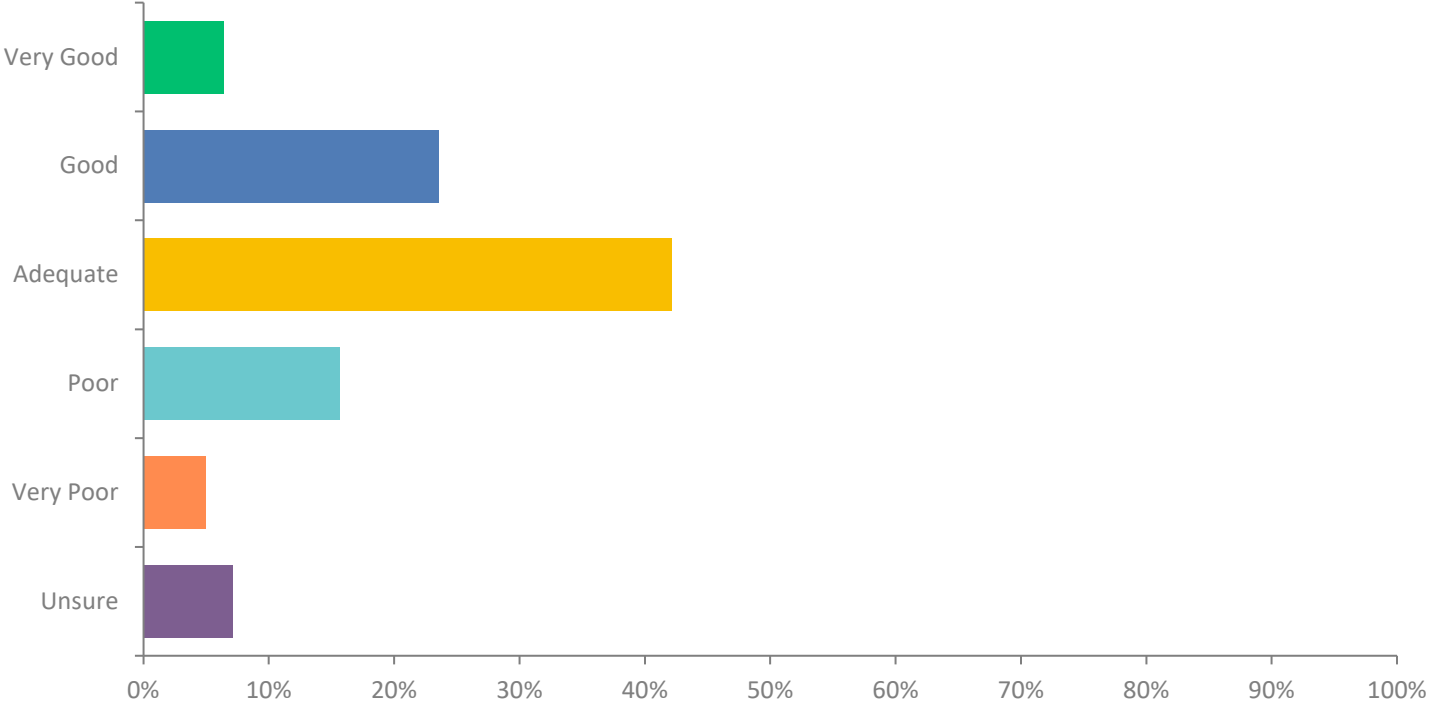
99	Keep blocks greater than 1ha. Don't develop along Arnhem Highway except at the Humpty Doo shops vacant land.	8/8/2023 8:27 PM
100	Nil	8/8/2023 2:33 PM
101	Nil	8/8/2023 2:01 PM
102	Water Park. Pool.	8/8/2023 1:58 PM
103	Community	8/8/2023 1:55 PM
104	The community	8/8/2023 1:53 PM
105	If it wasn't, I wouldn't be living here. Suggestions: Need a swimming pool. Disposal of oil at the dumps.	8/8/2023 1:48 PM
106	The people. An Aged Care Facility.	8/8/2023 1:43 PM
107	N/A	8/8/2023 1:33 PM
108	Being able to access our tip easily would be appreciated. We pay rates to have our rubbish removed from the dump, but you're not allowed to dump many things now and so people just keeping dumping their rubbish in the Bush.	8/7/2023 12:19 PM
109	Living rural on acerage is the best life anyone could live. More inspections on maintenance needs to be done.	8/7/2023 9:11 AM
110	Peaceful, seal our road	8/7/2023 6:57 AM
111	A local swimming community facility, that kids could compete in annual school competitions, swimming lessons & general use/play would be amazing	8/6/2023 4:52 PM
112	Use to be the best place!!! Not any more with people access property freely and use to be run well and was peaceful place and place to live. Shame the days now.	8/6/2023 4:09 PM
113	Proving more for kids. Public pool, more play areas for kids.	8/6/2023 4:01 PM
114	Public pool. More playgrounds for kids.	8/6/2023 3:56 PM
115	Peace and quiet. Land owners should not be able to use their land to run businesses that affect their neighbours ie trucking	8/5/2023 3:35 PM
116	The people make it great crime is an issue tho	8/5/2023 12:29 PM
117	Large blocks	8/5/2023 12:19 PM
118	The people. More community events	8/5/2023 10:09 AM
119	Litchfield is still so different to the rest of Darwin - it's like a completely different town. Everyone is friendly, it has a strong and rare country and community feel about it that makes it the best place to be living in without a doubt. More events such as Rural Eats would be so wonderful to bring our community together!	8/5/2023 10:09 AM
120	More community gatherings	8/5/2023 9:56 AM
121	A small community pool for local kids. Approx 25mtrs. The schools in the area can add swimming lessons to their curriculum. They could also have a week where the schools can have a competition. Girraween school needs a pedestrian cross with lights on Girraween road for kids to be able to safely cross.	8/5/2023 6:42 AM
122	Open spaces and nature. Council have almost no strategic direction at the moment, very much base services and no long term plans to improve facilities or facilitate growth of the area. Should capitalise on what people love to do in the area such as fish, swim, picnic, WWII history, bird watching.	8/4/2023 2:30 PM
123	The rural lifestyle	8/4/2023 12:35 PM
124	Get rid of the Mayor who seems only interested in fixing stuff in his local area so he can sell his place.	8/4/2023 11:19 AM
125	Community Space, Clean verges, Far sighted development of existing community space. To encourage families to work and enjoy the shire upgraded and updated, clean tidy community space is very important	8/3/2023 9:26 PM
126	Natural environment makes it the best place to live. Advocate for no urban creep or development to densify development. Reduce traffic on Gunn Point Road by developing a feeder road away from Howard River Park. There is only one way out of Howard River Park	8/2/2023 8:37 PM

via Bronzewing Ave. This is not safe if there's an emergency and Bronzewing Ave is blocked. Develop a second way out of Hoawrd River Park.

127	More community facilities and activities.	8/2/2023 9:10 AM
128	The residents themselves are what makes Litchfield a great multiplicity to live in. The council lack service in all areas, except the library. The success of that is purely down to the staff at the library.	8/1/2023 10:29 PM
129	The council has poor communication, lack of connection to its "customers" and a loss of insight to what is important.	8/1/2023 7:57 PM
130	It use to be the best place to live, unfortunately it's not anymore.	8/1/2023 7:26 PM
131	Every thing	8/1/2023 5:15 PM
132	Rural is the best. Roads always need improvement. we need a community POOL	8/1/2023 3:38 PM
133	Our family love the rural lifestyle. Things that could be improved - better maintenance of Council facilities, more advocacy for funding in the rural area ie new facilities, better internet.	8/1/2023 1:11 PM
134	The people	8/1/2023 1:03 PM
135	It's beautiful here but we pay rates for very little results. Paying for our own garbage collection is such a basic service that should be provided within our rate money. The road edges...I need a monster truck to turn into my driveway and avoid the massive erosion of the roadsides edges. Why is the entire focus on Fred's pass? Council should hire teams to do gamba grass spraying each year on properties. Seems a better use of finances.	8/1/2023 12:29 PM
136	The rural area is a great place to live, but there is a law & order problem, as well as a dog issue which needs to be addressed.	8/1/2023 11:09 AM
137	Community makes it and Council is not listening or investing in the community. Council is killing what makes this place great reducing community focus and community service funding.	7/31/2023 8:43 PM
138	Use of the dump to take all rubbish	7/31/2023 2:50 PM
139	Nothing is progressing in the litchfield area. No development for families. No incentives to live in the region. Property prices are expensive and it lacks interest. It's like an area you pass through if you are a tourist with nothing drawing you here except woolies.	7/31/2023 12:09 PM
140	I like living on a big rural block. any subdivision into small blocks has to be carefully planned and not encroach on the existng resident's lifestyle	7/31/2023 8:50 AM

Q15: Council aims to keep residents up-to-date with local issues, projects and events through its website, Facebook page, noticeboards and community newsletter. How well do you think Council is doing this?

Answered: 140 Skipped: 0



Q15: Council aims to keep residents up-to-date with local issues, projects and events through its website, Facebook page, noticeboards and community newsletter. How well do you think Council is doing this?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
Very Good	6.43%	9
Good	23.57%	33
Adequate	42.14%	59
Poor	15.71%	22
Very Poor	5.00%	7
Unsure	7.14%	10
TOTAL		140

Q16: How can Council improve its communications?

Answered: 140 Skipped: 0

#	RESPONSES	DATE
1	Nil	8/31/2023 10:48 AM
2	Be more upfront.	8/30/2023 10:35 AM
3	Doug and Ashleigh, it is great you come to the markets to communicate with locals.	8/30/2023 10:19 AM
4	We haven't seen any Facebook posts or Community Newsletters. Stop Rate Notices from going straight to Junk mail.	8/30/2023 10:04 AM
5	Nil	8/30/2023 9:27 AM
6	Maintain what you are doing.	8/29/2023 4:13 PM
7	Nil	8/29/2023 2:10 PM
8	Be in attendance at BS Markets with a sign.	8/29/2023 12:58 PM
9	Nil	8/29/2023 12:55 PM
10	Nil	8/29/2023 12:52 PM
11	Face to face	8/29/2023 12:48 PM
12	More info on social media, newspapers etc	8/29/2023 12:01 PM
13	Where does the community newsletter go?	8/29/2023 11:47 AM
14	More community engagement.	8/29/2023 9:40 AM
15	Not sure. Maybe newsletters, facebook	8/27/2023 8:43 PM
16	Unsure	8/27/2023 6:10 PM
17	If you have to ask then you are not employing the right people to advise you.	8/27/2023 2:57 PM
18	By offering more information	8/27/2023 12:17 PM
19	Maybe more targeted and sponsored ads on social media platforms like Facebook, Instagram, TikTok, LinkedIn etc.	8/27/2023 9:15 AM
20	Newsletters on gates.	8/25/2023 6:23 PM
21	Let the Mayor not talk! He is embarrassing.	8/25/2023 12:37 PM
22	Instagram to promote events, most people are moving away from Facebook	8/24/2023 11:37 AM
23	Newsletter emailed to Subscribers focusing on important dates and up coming events opportunities	8/24/2023 8:45 AM
24	For me its ok, if I want to find out something I can	8/23/2023 11:34 AM
25	More talks on radio.	8/23/2023 11:32 AM
26	Nothing I can think of.	8/23/2023 11:29 AM
27	Nil	8/23/2023 11:26 AM
28	? More notices posted at the Post Office.	8/23/2023 11:23 AM
29	More often.	8/23/2023 11:19 AM
30	nil	8/23/2023 11:16 AM
31	not sure	8/23/2023 11:10 AM
32	Timely updates	8/22/2023 6:55 PM
33	Facebook and TV ads	8/22/2023 2:56 PM
34	N/A	8/22/2023 11:51 AM

35	All good	8/22/2023 9:45 AM
36	More set ups at the supermarkets when people are finishing work	8/22/2023 6:00 AM
37	More self promoting, communication from elected members	8/20/2023 10:09 AM
38	I don't know	8/19/2023 9:12 AM
39	Radio, TV, councillors talking to residents (I've never seen mine)	8/18/2023 9:11 PM
40	Pretty good	8/18/2023 3:21 PM
41	Not sure	8/18/2023 3:15 PM
42	unknown	8/18/2023 9:48 AM
43	More presence at community events. Not just election time	8/18/2023 9:06 AM
44	More flyers at shops	8/17/2023 10:58 PM
45	Not sure	8/17/2023 8:49 PM
46	Usually the events page is empty so difficult to know of what is going on.	8/17/2023 8:19 PM
47	?	8/17/2023 2:04 PM
48	There is always room for improvement from dedicated, friendly (with a smile?) and informed staff?	8/17/2023 1:59 PM
49	unsure.	8/17/2023 11:17 AM
50	I would prefer not to criticize but unfortunately I must. Listen to user groups and take on board their opinion - don't be belligerent. Working together will always achieve better outcomes.	8/17/2023 11:11 AM
51	?	8/17/2023 10:59 AM
52	Nil	8/17/2023 10:55 AM
53	Don't know	8/17/2023 10:35 AM
54	Nil.	8/17/2023 10:27 AM
55	Nil	8/17/2023 10:24 AM
56	Possibly more paid ads/posts online to reach more people who may not follow the Councils page.	8/17/2023 9:57 AM
57	If important news, email alert residents with newsletter or link to website.	8/17/2023 9:54 AM
58	We don't recall receiving a regular newsletter and we rarely look at Facebook and websites so a more regular newsletter to residents' post boxes would improve how much we know about what Council does. We really liked attending the face to face community meeting at Berry Springs on election promises. Whilst not organised by Council, we use this example to show what works for us: a Face to face opportunity to meet councillors in person to speak about matters of concern and to hear about what council are doing or prioritising at that point in time. Could this happen quarterly or half yearly?	8/17/2023 9:10 AM
59	Na	8/17/2023 6:25 AM
60	Unsure	8/17/2023 5:49 AM
61	Refer to my previous comments about the Councillors. I really feel for the employees as it is not their fault the community doesn't want to hear from them. They unfortunately are tarred with the same brush as the Councillors so are often seen as untrustworthy. Staff are great, those who call themselves Councillors need to go. Only way the community will be engaged again sadly	8/16/2023 10:07 PM
62	Unsure	8/16/2023 8:55 PM
63	Update webpages as requested by reserve committees rather than them chasing you up for 6 months	8/16/2023 8:46 PM
64	Na	8/16/2023 4:55 PM
65	Doing well in this area	8/16/2023 1:12 PM
66	Yes via social media and emails	8/16/2023 3:26 AM

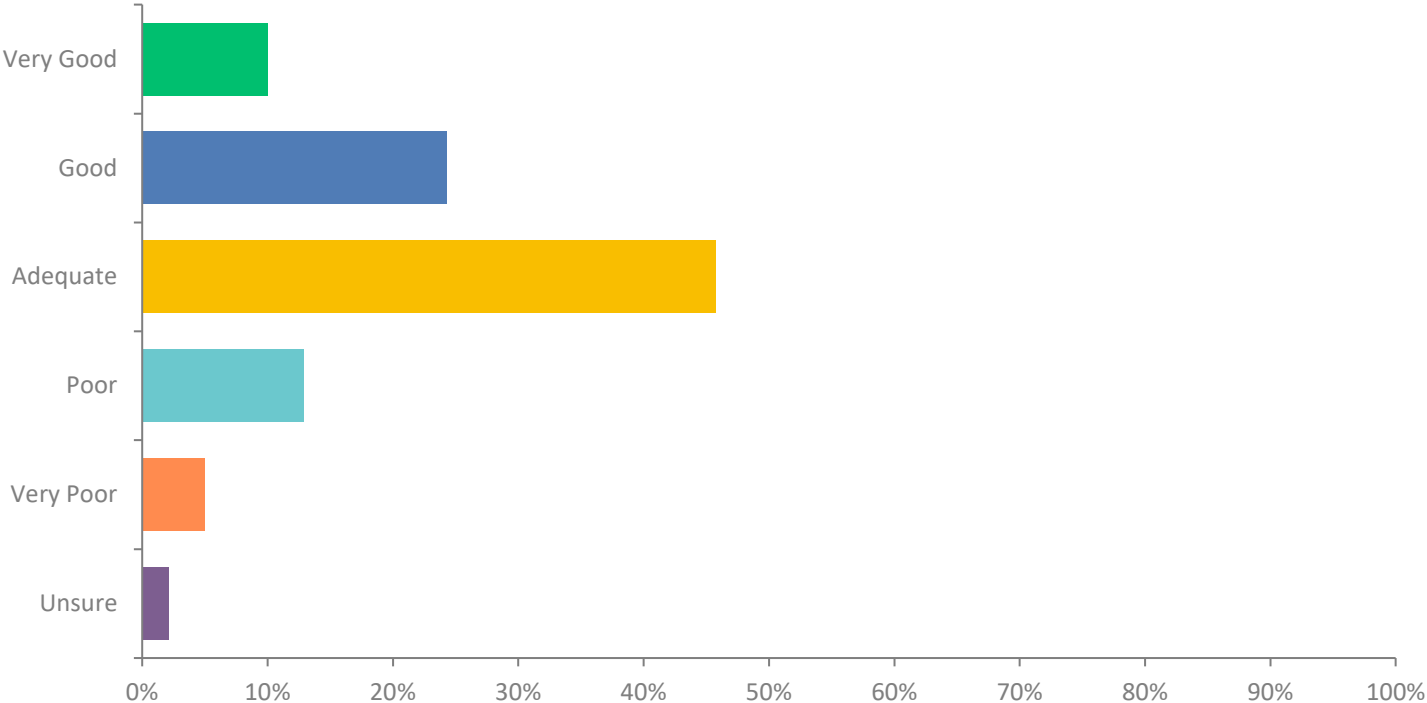
67	Listen to community. This is not happening.	8/16/2023 12:45 AM
68	More advertising	8/15/2023 9:46 PM
69	Visits to residents	8/15/2023 9:32 PM
70	Keep Facebook and other social medias updated	8/15/2023 9:13 PM
71	Its fine	8/15/2023 8:25 PM
72	NA	8/15/2023 8:18 PM
73	More frequent and topical posts. Emails and or social media. Not post / hard copies unless included with rates mail outs.	8/15/2023 7:59 PM
74	Better transparency	8/15/2023 7:43 PM
75	Make it meaningful and relevant. Stop trying to sugar coat crap.	8/15/2023 7:21 PM
76	Actually listen! You just talk up how good you are.	8/15/2023 4:54 PM
77	NO IDEA	8/15/2023 4:25 PM
78	Using Facebook and other social media channels are always good ways to improve communication	8/15/2023 11:37 AM
79	Not talk amongst themselves at Freds Pass Show rather than engage with the public. Social media communication only on Facebook, greatly limits your reach to different demographics of the community	8/14/2023 9:39 PM
80	Be totally transparent and know what each other is doing	8/14/2023 8:03 PM
81	Advertise harder and more often	8/14/2023 7:28 PM
82	We have no mail service. My family works 6/7 days we don't see the shops for flyers or anything we don't really watch TV anymore but I do spend a few min on Facebook each night it's helpful to find info on that	8/14/2023 6:00 PM
83	By following up when they say they will	8/14/2023 5:49 PM
84	answering the phone. responding to emails and calls	8/14/2023 4:08 PM
85	More info on what is happening more often	8/14/2023 3:53 PM
86	Returning calls	8/14/2023 3:42 PM
87	A social media page like Facebook, to advertise upcoming events including free things like playgroups so people are aware. Someone that we can go to to organise events for youth. The titles are not clear on what people do and when I've called it feels like you're a burden to that employer.	8/14/2023 3:03 PM
88	?	8/14/2023 11:00 AM
89	Get on instagram	8/14/2023 10:07 AM
90	.	8/13/2023 3:25 PM
91	Not sure	8/12/2023 9:49 PM
92	Start listening.	8/12/2023 9:04 PM
93	Newsletters that relate to what's going on in the surrounding areas	8/11/2023 10:22 AM
94	-	8/10/2023 3:53 PM
95	Don't know	8/9/2023 8:31 PM
96	it's ok	8/9/2023 4:28 PM
97	Nil.	8/9/2023 12:37 PM
98	More social media. Better servicing of community groups.	8/9/2023 12:30 PM
99	email residents the survey	8/8/2023 8:27 PM
100	Nil	8/8/2023 2:33 PM
101	Newsletters	8/8/2023 2:01 PM
102	Nil	8/8/2023 1:58 PM

103	Nil	8/8/2023 1:55 PM
104	Nil.	8/8/2023 1:53 PM
105	Nil	8/8/2023 1:48 PM
106	Nil.	8/8/2023 1:43 PM
107	Nil	8/8/2023 1:33 PM
108	By listening to what the people actually want	8/7/2023 12:19 PM
109	Attend more community events	8/7/2023 9:11 AM
110	Don't do pop up side of road stalls only at election time, public needs to see you more	8/7/2023 6:57 AM
111	N/a	8/6/2023 4:52 PM
112	Actually.... Until Australians stop being lazy. Be hard working best interest in company, make it not about them, about what they are employed to do. Everyone could benefit. Win-win!!!	8/6/2023 4:09 PM
113	.	8/6/2023 4:01 PM
114	Na	8/6/2023 3:56 PM
115	Email	8/5/2023 3:35 PM
116	Let us know when there is crime that effects us	8/5/2023 12:29 PM
117	More events for kids	8/5/2023 12:19 PM
118	Flyers at shops	8/5/2023 10:09 AM
119	Social media presence is so important these days	8/5/2023 10:09 AM
120	Not sure	8/5/2023 9:56 AM
121	Email, newsletter quarterly.	8/5/2023 6:42 AM
122	Facebook page is finally more than just lost dog notices. Facebook and websites are not the only way to communicate. What happened to the old newsletter. Would be good to see Councillors and Mayor out in public meeting with the people that vote for them.	8/4/2023 2:30 PM
123	More alerts on social media	8/4/2023 12:35 PM
124	Actually communicating	8/4/2023 11:19 AM
125	I did not know we have a community newsletter. Where are the notice boards. Promotion of Face Book, Mail out news letter twice a year. Free notices at supermarket.	8/3/2023 9:26 PM
126	Different posts on facebook than lost dogs. Keep the lost dog posts though because they're important, but post sprinkle in more regular other posts.	8/2/2023 8:37 PM
127	Unsure	8/2/2023 9:10 AM
128	More active on social media. It's not enough and the other communications are even less	8/1/2023 10:29 PM
129	Simply making contact with stakeholders involved.	8/1/2023 7:57 PM
130	Follow up when someone makes complaints. Follow up with inquiries	8/1/2023 7:26 PM
131	Be more open with the community	8/1/2023 5:15 PM
132	More radio spots telling people what's happening in the area.	8/1/2023 3:38 PM
133	not sure	8/1/2023 1:11 PM
134	Honesty	8/1/2023 1:03 PM
135	I asked a question on facebook messenger. The council page admin decided to post about my question and block comments. This was the most immature thing I've ever experienced on Facebook from a government entity.	8/1/2023 12:29 PM
136	Talk to the residents Ad to there needs	8/1/2023 11:09 AM
137	Communicate with purpose and listen to what gets back to you. Don't ignore the community opinion like you did with your budget tick-the-box-consultation	7/31/2023 8:43 PM
138	It's OK	7/31/2023 2:50 PM

139	More community involvement and participation would help to push out communications to the residents better.	7/31/2023 12:09 PM
140	needs to improve its communication with the people who run the reserves	7/31/2023 8:50 AM

Q17: Overall, how would you rate Council's performance?

Answered: 140 Skipped: 0



Q17: Overall, how would you rate Council's performance?

Answered: 140 Skipped: 0

ANSWER CHOICES	RESPONSES	
Very Good	10.0%	14
Good	24.29%	34
Adequate	45.71%	64
Poor	12.86%	18
Very Poor	5.00%	7
Unsure	2.14%	3
TOTAL		140